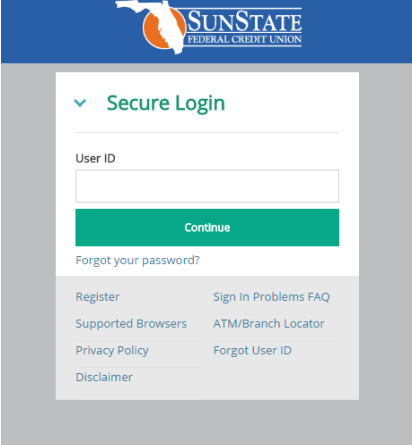


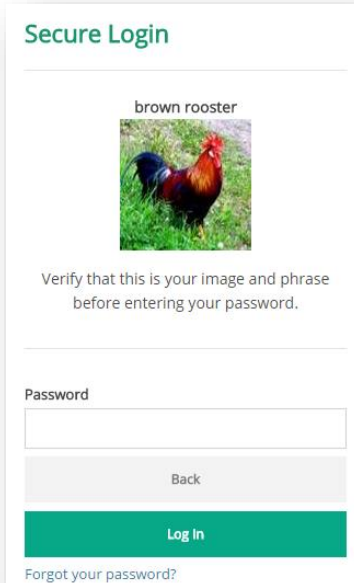
Signing into the new eBanking site for the first time

1. Enter your Used ID into the box under Secure Login - Your user ID will be the same as the one you had for the old eBanking.



The screenshot shows the SunState Federal Credit Union logo at the top. Below it is a white box with a green header that says "Secure Login". Underneath the header is a text input field labeled "User ID". Below the input field is a green button labeled "Continue". Below the button is a link that says "Forgot your password?". At the bottom of the white box is a list of links: "Register", "Supported Browsers", "Privacy Policy", "Disclaimer", "Sign In Problems FAQ", "ATM/Branch Locator", and "Forgot User ID".

2. Click continue, the screen will come up with a picture and prompt you to enter your password. (Do not worry that you do not recognize this picture at this stage. You will be prompted to set up your own picture in a few steps.)



The screenshot shows the "Secure Login" page. At the top is the "Secure Login" header. Below it is a picture of a brown rooster with the text "brown rooster" above it. Below the picture is the text "Verify that this is your image and phrase before entering your password." Below this text is a text input field labeled "Password". Below the input field is a grey button labeled "Back" and a green button labeled "Log In". At the bottom is a link that says "Forgot your password?".

3. Enter your password and click Log In.

4. The next page explains the new security features. After you have read them, click Continue.

▼ **New Security Features**

What is it?
In order to make your online banking experience as secure as possible, we are introducing several enhancements that will help detect any uncharacteristic or unusual behavior involving your account.

How does it work?
If anything out of the ordinary is detected, we will ask you a few additional security questions to verify your identity. These are questions that you will establish so answering them should only take a moment. However, someone trying to gain unlawful access to your accounts would be stopped, even if they had your user ID and password.

What are the next steps?

1. Select and answer three security questions.
2. Choose a personal image and give it a name.
3. Continue banking, with an even higher level of security.

Continue

5. Next you will select your security questions and secret answers. If you want a different question then what is shown click the dropdown arrows at the end of the question box, then click Continue.

▼ **Select your Security Questions and enter your Secret Answers**

PLEASE NOTE: For your convenience, we offer the option to set up your security questions later. However, you will be required to go through this quick set up process one of the next times you login. We encourage you to take a moment to setup your questions now.

Please select your security questions below and provide answers to each. Enter your answers carefully as you will need to supply exactly the same answers if you are ever prompted with one of your security questions. If you share this account with someone else, please make sure to share your questions and answers with them as well.

What makes a good answer?

What was your major in college? ▼

|

What city was your college in? ▼

When is your oldest child's birthday? ▼


Continue Ask me again later

6. Next, you will select your personal image and name. Up under the picture click on “Select a different image”. You can choose an image from that page or choose a different image by clicking Next Page (bottom right, under the pictures). Once you choose your image and give your image a name in the box below it, click Continue.

▼ **Select your Personal Image and Name**

Your Personal Image is a security feature that lets you verify that you are logging on to our legitimate site, and not an imitation site designed by a criminal. From now on, whenever you log in to our site, your Personal Image and the name you give it will be displayed. Once you verify that your image and name are correct, you may enter your password and access your accounts. If you do not see your Personal Image, do not enter your password, and contact us immediately.

Your Personal Image:



Select a different image

Give Your Personal Image a Name

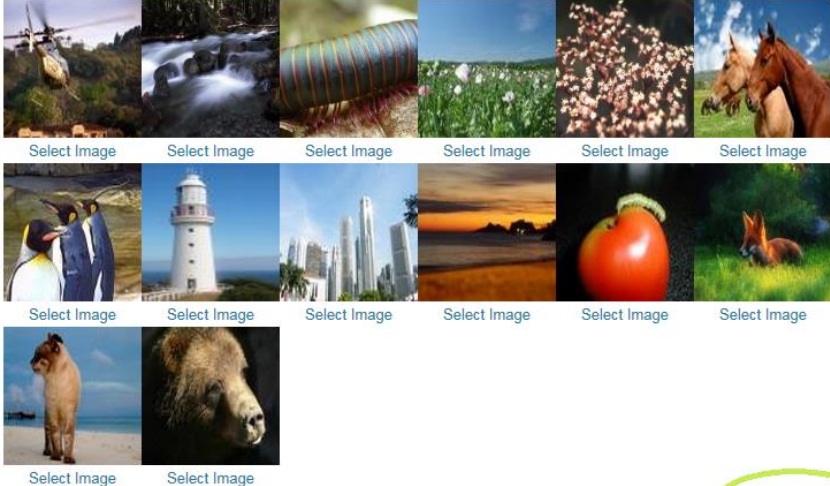
We recommend using a name that might be difficult for someone else to guess. You may use letters and numbers only and there is a character limit of 64.

Continue Ask me again later

▼ **Select your Personal Image**

We have provided a gallery of images from which you may choose your personal image. To view more images, click on the 'Next Page' link. To exit the gallery, click on the 'Exit' link.

Click an image to select it.



Select Image Select Image Select Image Select Image Select Image Select Image
Select Image Select Image Select Image Select Image Select Image Select Image
Select Image Select Image

Next Page >

Exit

7. The next screen will be a review of your questions and answers, as well as your personal image/name. If you need to change anything click on the Edit button and make the changes otherwise click Submit.

✓ Please review your Questions and Secret Answers

Your Questions and Secret Answers

What was your major in college?

What city was your college in?

When is your oldest child's birthday?

Edit

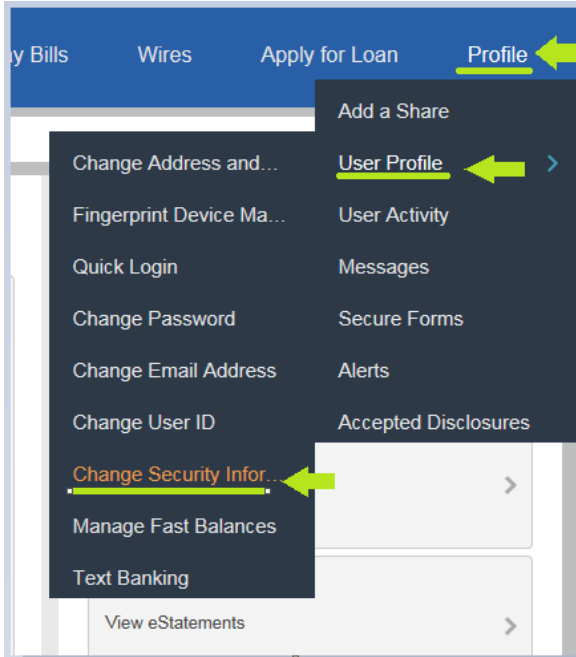
Your Personal Image

Your Personal Name
beach cat

Edit

Submit

8. That's it! You're in! You will only have to do this the first time you login in. If you want to change anything, go to the Profile tab > User profile > Change Security Information



9. If you have any questions or need further assistance, please contact member services at (352) 381-5200.